

## Customer Thanks DDYJ Employee for Dedication and Support

By Chuck Wagner, DDYJ

Defense Distribution Depot Yokosuka, Japan (DDYJ) Lead Shipping Specialist Setsuko Ogawa was recognized for her outstanding support and service in meeting customer demands by CDR Dorian Jones, USN, of Assault Craft Unit One (ACU-1) Commander West Pacific Detachment, at DDYJ's site in Sasebo.

The award was the first of its kind to be presented from the ACU-1 West Pacific Detachment to a DDYJ Sasebo

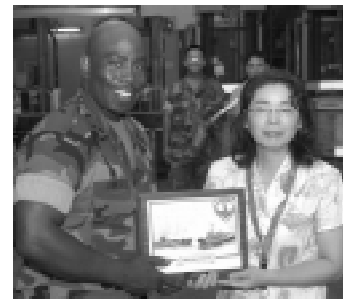
employee. The engraved plaque reads, "Our deepest appreciation for your utmost support."

Ogawa provides support to 93 shore and afloat customers. "Ogawa-san is a shining star at DDYJ-she always has a positive attitude and is willing to go the extra mile to ensure that the customers' transportation needs are met," said CDR Kent Vredenburg, SC, USN, DDYJ Commander.

At DDYJ, Ogawa is known for her exceptional leadership,

loyalty, communication and service to anyone who requests her assistance. She always greets requests with a smile and the deepest concern in helping to fulfill the customer's requirements.

CDR Vredenburg considered this recognition to be particularly significant. "At DDYJ, we strive for 100 percent customer satisfaction every day, so to receive a token of our customer's appreciation means we did our job correctly. That's the best reward of all."



*CDR Dorian Jones, USN, of Assault Craft Unit-One, shows his appreciation of the support provided by DDYJ Lead Shipping Specialist Setsuko Ogawa by presenting her with an engraved plaque that reads, "Our deepest appreciation for your utmost support."*

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## DDC Personnel Receive Joint Service Commendation Medals

Quartermaster First Class Kenneth Witham, USN, received the award for his accomplishments while serving as Navigational Specialist at Map Support Office San Diego, part of the Defense Distribution Mapping Activity (DDMA), where he provided outstanding customer support to the Warfighter and those fighting the San Diego wildfires.

LTJG Matthew Kim, USNR, was awarded the Joint Service Commendation Medal for his service as Hazardous Material

Branch First-Line Supervisor at Defense Distribution Depot San Joaquin, CA (DDJC). LTJG Kim's strong knowledge and leadership contributed to the successful transfer and streamlining of all hazardous material Containerization and Consolidation Point functions and operations.

SFC Steven Silcox, USA, received the award for his service as Freight Terminal Branch Chief, Transportation Division Movement Control Noncommissioned Officer

in Charge and Emergency Supply Operations Center Administrator at DDJC where his outstanding skill ensured the Transportation Division met and exceeded its mission performance standards.

LCDR Elizabeth Beaty, SC, USN, was awarded the Joint Service Commendation Medal for her achievements as Distribution Administrative Operations Officer at Defense Distribution Depot Susquehanna, PA (DDSP) where she created and implemented a comprehensive

training program for more than 700 newly-hired employees assigned to Distribution Operations.

Storekeeper Senior Chief Oscar Malig, USNR, received the Joint Service Commendation Medal for his service as Military Liaison Officer at Defense Distribution Depot San Diego, CA (DDDC). While at DDDC, SKC Malig was responsible for organizing the first Fleet Customer Service Forum designed to further enhance support to the Warfighter.